

Covid-19 hygiene concept

Dear Guests,

Your health and our employees' health is important to us.

Based on the government's regulations, we developed and updated the following guidelines to protect your health and safety.

Should you feel ill or have symptoms consistent with COVID-19, we ask you to refrain from visiting the hotel.

During your stay we ask you to respect the recommendations of the WHO:

Mask - Distance - Hygiene

Thank you very much!

GENERAL INFORMATION

- ✓ All employees were trained to ensure these guidelines.
- ✓ Should guests or employees have symptoms consistent with COVID-19, we ask them not to enter the hotel.
- ✓ Guests fill in a registration form.
- ✓ Minimum distance of 1.5 m and wearing masks.
- ✓ Signage at the entrance and the public areas remind visitors of these rules.
- ✓ Sanitizing stations are available.
- ✓ Highly touched surfaces are cleaned and disinfected more frequently.
- ✓ All rooms will be aired regularly.

FOOD AND BEVERAGE OUTLETS

- ✓ All tables are placed with a safety distance.
- ✓ The guests will be seated by a member of staff.
- ✓ The menu is available online (QR code).
- ✓ The breakfast buffet is not a self-service buffet.

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RECEPTION

- ✓ Perspex discs at the reception desk.
- ✓ Highly touched surfaces are cleaned and disinfected more frequently.
- ✓ Cashless payment is preferred.
- ✓ Upon request, we will send the invoice by e-mail.

HOTEL ROOMS

- ✓ After the standard cleaning we have additionally disinfected the highly touched items.

SPA

- ✓ The access to the pool and the gym is limited, i.e. only with registration at the reception.
- ✓ The sauna and steam bath remain closed.
- ✓ Appointments for the hairdresser and Beauty Team are possible.

Colombi Hotel - Management